

Community Benefit Report Summary 2007

Providence Health Care

Serving Spokane, Chewelah, Colville and surrounding communities in Spokane, Stevens, Pend Oreille, and Ferry Counties

HIGHLIGHTS

- 1 In 2007, Providence in Eastern Washington devoted nearly \$42 million in total community benefit.
- 2 Providence in Eastern Washington provided resources to support more than 170 local and regional programs and organizations to provide care through neighborhood clinics, emergency shelters, programs for the homeless, services for struggling families and more.
- 3 Providence Health Care ministries in Eastern Washington provided critical support for programs like:
 - **Project Access** – supporting physicians and other health care providers who deliver specialty care for the uninsured
 - **Christ Clinic** – offering ambulatory care to those with limited or no medical insurance
 - **Transitions** – providing housing, child care and support services to homeless women and their children
 - **Prescriptions for Life** – addressing the abuse of prescription pain medications and assisting individuals seeking to recover
 - **Tri-County Community Health Fund** – connecting public health nurses and other health care professionals to rural residents in Stevens, Ferry and Pend Oreille counties in need of screenings, interventions, education and preventative action

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

People of Providence

Sustaining Healthy Communities

When the Sisters of Providence arrived in the West more than 150 years ago, they brought with them little more than their collective will to serve people in need. With a spirit of determination and collaboration, they gathered resources and provided healing and comfort to thousands of individuals, promoted human dignity, and improved the communities they served.

Today, Providence ministries in Eastern Washington, anchored by our heritage and the values of the Sisters, continue this mission. As not-for-profit Catholic ministries, we devote all our resources to benefit the region's communities and especially the poor and underserved among us.

We know that availability of quality health care, education and support—from the beginning of life to the end—is vital to the character of our communities. That is why we work diligently to sustain and develop services and programs to address every phase of life, and collaborate with more than 170 organizations and programs to reach beyond our facilities to deliver care in homes and neighborhoods throughout the region.

As you will see in this report, Providence ministries in Eastern Washington devoted nearly \$42 million toward charity care last year. But these numbers only tell part of the story. There is no way to place a value on a life saved or capture the joy of a child who is able to experience the love of a grandparent for one more day. We all benefit when children are made well and able to finish school, experienced workers return to the workforce, and seniors are able to share their wisdom and time.

This is our mission – providing compassionate care to all who come to us.



Dr. Andy Agwunobi, CEO
Providence Health Care

Providence in Eastern Washington is a regional network of integrated health care organizations, including Sacred Heart Medical Center & Children's Hospital, Holy Family Hospital, Mount Carmel Hospital, St. Joseph's Hospital, VNA Home Health Care Services, DominiCare, Emilie Court Assisted Living, Holy Family Adult Day Centers, St. Joseph Care Center and others.

To view a short, compelling presentation of the Providence ministry and its benefit to the community, visit www.providence.org/PHC-Report.

Financial Overview

| | Unfunded Portion of Government-sponsored Medical Care | Medical Education & Research | Community Programs & Services | Free & Discounted Care for Those in Need | Subsidized Services Provided in Our Ministries | Total Cost of Care & Services Donated in 2007 |
|---|---|------------------------------|-------------------------------|--|--|---|
| Sacred Heart Medical Center & Children's Hospital | \$5,543,000 | \$7,660,000 | \$1,537,000 | \$5,534,000 | \$5,730,000 | \$26,004,000 |
| Holy Family Hospital | \$8,358,000 | \$42,000 | \$314,000 | \$3,067,000 | n/a | \$11,781,000 |
| Continuum Services (Spokane) | \$844,000 | n/a | n/a | \$44,000 | n/a | \$888,000 |
| Mount Carmel Hospital | \$118,000 | \$153,000 | \$107,000 | \$507,000 | n/a | \$885,000 |
| St. Joseph's Hospital | \$676,000 | \$1,000 | \$32,000 | \$623,000 | n/a | \$1,332,000 |
| Deer Park Hospital | \$822,000 | \$4,000 | \$1,000 | \$180,000 | n/a | \$1,007,000 |
| Total Providence Health Care | \$16,361,000 | \$7,860,000 | \$1,991,000 | \$9,955,000 | \$5,730,000 | \$41,897,000 |

The difference between cost of care and what is paid for by state and federal government – does not include Medicare

Subsidies for medical residency programs, nursing and other education and medical research

Cash gifts and in-kind donations, and free community services, such as patient education, health screening, immunizations and support groups

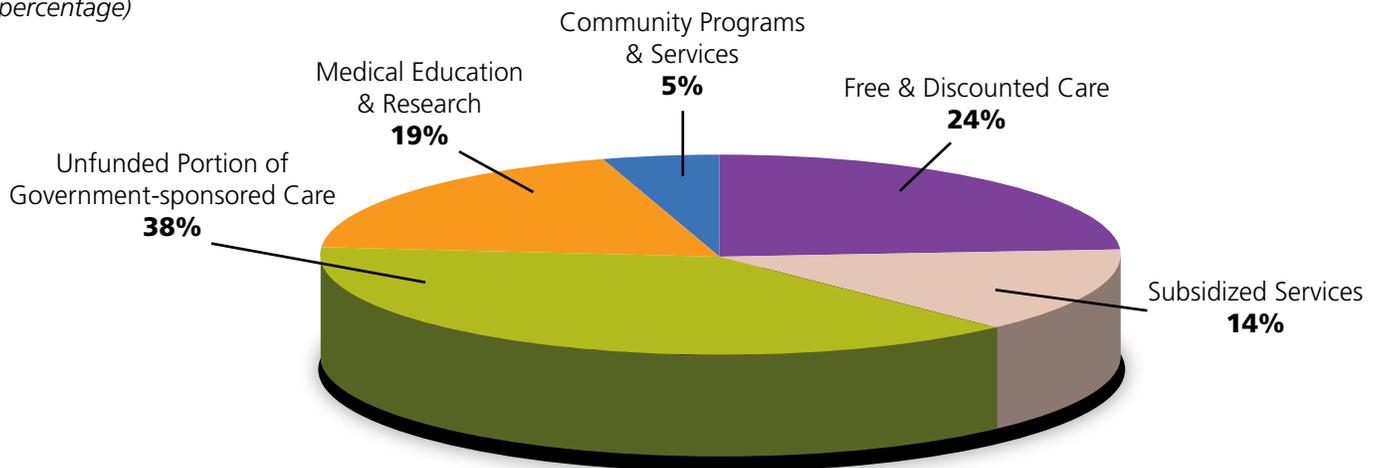
Financial assistance for the uninsured and others who cannot pay for their care

Clinical services provided despite a financial loss to meet a community need

* All totals are rounded

2007 Community Benefits

(by percentage)



Tax Status Benefit

As a not-for-profit service organization, Providence Health Care in Eastern Washington received an estimated \$35 million in federal, state and local tax exemptions in 2007. In comparison, we gave back more than \$42 million to the communities we serve or more than \$7 million in excess of our exemptions. In addition, there are taxes that we are not exempt from and we must pay as part of our normal course of operations, just like any other organization. These taxes totaled more than \$48 million in 2007 and include business and occupation taxes; taxes on non-exempt properties; and payroll and state taxes.

