

# A Snapshot of Providence

**Providence Health & Services provides health care, community services and education to communities in Alaska, California, Montana, Oregon and Washington.**

Providence Health & Services includes 27 hospitals, 214 physician clinics, numerous non-acute facilities, a health plan, a liberal arts university, a high school and many other health and housing services.

## Continuing a History of Compassionate Service

The cornerstone of the Providence Mission is to provide quality care that is accessible for all in the community. This Mission is firmly rooted in the work started 155 years ago by the Sisters of Providence and we honor and live by their commitment every day. Meeting the needs of our communities remains at the heart of what we do.

## Benefiting Our Communities

As a not-for-profit Catholic health care ministry, Providence embraces its responsibility to provide for the needs of the communities we serve – especially for those who are poor and vulnerable. In 2010, Providence offered \$198 million in charity care so the uninsured and underinsured could access health care. This charity care is a part of Providence’s total community benefit of \$617 million in 2010.

## Working Together to Provide the Best Care

Providence ministries employ more than 52,000 people who serve millions of people in 42 communities across five states. Providence caregivers work collaboratively across geographic boundaries to develop leading care practices and employ those practices to deliver high-quality, affordable care to every patient in every community served.

## Working Together to Fulfill Community Need

Providence care reaches out beyond the walls of our hospitals and clinic settings to touch lives in the places where relief, comfort and care are needed. Guided by a willingness to adapt to meet changing times and unmet community needs, Providence collaborates with government agencies, churches, schools, charitable foundations, universities, research facilities and other partners to provide a lasting community benefit.

## 2010 Key Data

Acute care hospitals	27
Acute care beds	5,577
Physician clinics	214
Assisted living and long term care facilities (free standing and co-located)	22
Hospice and home health programs	13
Home health visits	536,526
Hospice days	604,745
Supportive housing	Facilities: 12 Units: 589
Health plan members	376,950
Employees	52,914
Employed physicians	1,358
Community benefit and charity care costs	\$617 million
Total net operating revenue	\$8 billion
Total net operating income	\$330 million
Total net Income	\$485.6 million
Total net assets	\$5 billion
Bond ratings	All 'Stable Outlook': Moody's Aa2 S&P AA Fitch AA



